AVAILABILITY OF KDPW MQ INFRASTRUCTURE

SUPPORTING COMMUNICATIONS WITH THIRD PARTIES

Timetable of availability of KDPW's MQ infrastructure supporting communications with third parties by queue manager:

Start date	Communication layer environment	Queue manager name
2020.01.11	TST	A2ATST
2020.01.25	TST	SDKSVR
2020.03.07	PRD	A2APRD
2020.03.21	PRD	SDKSVR

I Availability of MQ infrastructure

1. MQ services supporting communications between KDPW and third parties are available 24/7/365.

2. Scheduled interruptions in the availability of services are announced with a notice of at least one week.

3. Unannounced interruptions in the availability of queue managers may occur between 19:00 CET/CEST on any standard clearing day and 07:00 CET/CEST on the following calendar day but such interruptions will be no longer than 2 minutes.

4. Interruptions referred to in (3) are required to switch queue managers between cluster nodes.

5. Third parties operating MQ connections with KDPW are required to configure automatic client reconnection to KDPW's queue managers.

6. KDPW reserves the right to remove from the queues any messages which are not received by the recipient within at least seven calendar days after entering the output queue.